Bringing Business Solutions to Life

Bringing Business Solutions to Life focuses on the following key themes of the implementation process from a business analyst perspective: what to implement, how to implement and the process of implementing the solution. "What to implement" includes verifying the business case, scope and requirements, and selecting a technical design. The "how to implement the solution" covers managing requirements, remembering the critical success factors, and validating that the requirements are met. And "implementing the solution" focuses on planning and implementation activities based on the 3 components of the solution: systems, process, and organization. PDUs = 16.

Audience: Business Analysts interested in learning about successfully launching a new system as well as its accompanying process and organization change.

Prerequisites: Professional experience in business systems analysis.

Number of Days: 2 days

1. **Introduction**
   The Scope of Implementation
   The Scope of Business Analysis
   What is a business analyst?
   The System Development Life Cycle
        and this Workshop
   Where are we in the project?
   Information contained in the business
        case, scope and charter
2. **The Fundamentals**
   Critical Success Factors
   Solution success criteria
   Project success criteria
   Managing Requirements Change
   Sources of change
   Change control
   Baselined requirements
   Evaluating change requests
   Verification
   Traceability
   Traceability matrix
   Features and requirements
   Measuring Success
   A way to measure success
   Real World Application
3. **Technical Design**

The Design Phase
Key Activities
Iteration revisited
Technical design challenges
Critical decisions
Designing Usability into the Solution
Creating a storyboard
Generating Technical Alternatives
Build or Buy
Considerations for building
Considerations for buying
Schedule and Resource Considerations
Strategic Considerations
Evaluating Alternatives and Selecting
        the Solution
After the Decision
Technical Specification
Real World Application

4. **Quality Assurance**
   The Test Phase
   A bit of trivia
   Key Activities
   The Test Plan
   Principles of Software Testing
   The Test Case
   From Use Cases to Test Cases

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